

BENEFIT | HARMONIZATION

THE OPERATIONAL MANAGEMENT OF THE PROCUREMENT PROCESS FOR ALL CONTINGENT WORKER

Company overview

INDUSTRY: PHARMA / LIFE SCIENCE

LOCATION: WORLDWIDE

NO. OF EMPLOYEES: > 95,000

EDUCATING AND ENABLING

Our client has a 120-year history of advancing the field of medicine and bringing novel treatments and diagnostics to patients - a leader in oncology pharmaceuticals, in vitro diagnostics, and diabetes care. The company believes that evolving the practice of medicine calls for making breakthrough advancements in the delivery of personalised healthcare for patients. Embracing science and technology, our client is guided by one purpose: doing now what patients need next. With more than 95.000 employees worldwide, our client focuses on finding new medicines and diagnostics that help patients live longer and better lives.

THE CHALLENGE

Our client aimed for an optimised and harmonised contingent workforce process through countries as well as increased visibility and transparency in external workforce. The main challenges the client was facing were:

- Manual, inefficient and country-specific processes
- Inadequate reporting, limited spend visibility and transparency, hindering spend management
- Reliance on manual processes to comply with corporate policies and government regulations posing potential non-compliance risk

THE OUTCOME

Optimised, standardised, and automated procurement processes for contingent workforce in the countries with our MSP
Compliance and mitigation of risk through greater visibility, transparency, and adequate reporting for contingent workforce

THE SOLUTION

Structured end-to-end procurement process in sourcing and processing to ensure optimised sourcing channels and speed up access to talent. Furthermore, we implemented a goal-oriented supplier and recruitment channel management to get the best candidate at the best price in the most efficient way.

By implementing the VMS SAP Fieldglass, we digitalised and automated the end-to-end external workforce management, increasing spend visibility and transparency with adequate reporting to better support management decisions.

FAST FACTS

2,500 contingent workers centrally managed across Europe

Switzerland, UK, Germany, Spain and Poland

Roles in the areas of IT and life science

VMS SAP Fieldglas

Social Value Charter with ringfenced fund to support client led local initiatives

